

How does PowerDetails Work?

For Off-duty Details:

1. Your agency receives a job request

Employers can request officers for their private security needs directly through your agency. They may also be given their own PowerDetails login to submit job requests to your agency more efficiently.

2. The job is posted in PowerDetails & advertised to all eligible officers & personnel

Once the agency approves a job request, the PowerDetails app notifies all officers who meet the necessary requirements that they are welcome to apply for the job.

3. Officers apply to work the job and are subject to your agency's rules & policies

When setting up your PowerDetails site, any rules pertaining to your off-duty policy can be integrated directly into the system and automatically enforced. If an officer is too close to their weekly limit (or otherwise deemed ineligible), they will not be able to sign up.

4. The job is worked and details are logged in the system

PowerDetails gives officers the freedom to record their hours on-site as soon as a job is complete. Any notes about the job can be made directly in the mobile-friendly PowerDetails app for improved accuracy and reporting.

5. An invoice is sent and payment is collected

Upon completion of the job, PowerDetails will automatically generate an invoice for your employers with the appropriate rates and fees. If payment was collected prior to the start of the job, then a corrected invoice will be sent to reflect any changes to the details that were originally agreed upon (ex. Officers stayed to work an extra 60 minutes beyond what was originally quoted for the job).

Payment reconciliation is a feature that is unique to PowerDetails. It has proven to be an invaluable tool for agencies that are required by law to collect payment prior to the start of an off-duty job.

For Overtime:

1. Your agency needs personnel to work an overtime shift

The classification of overtime details can vary from agency to agency. Some agencies treat off-duty jobs as overtime, others attribute overtime to internal work (training exercises, covering for officers who called out sick, etc.).

2. Eligible officers are notified by the PowerDetails App that an overtime shift is available

Once an overtime shift becomes available, eligible personnel will be notified by the app and can review the details of the shift to decide if they would like to apply.

3. Officers who apply to work overtime must comply with your agency's rules & policies

When setting up your PowerDetails site, any rules pertaining to your overtime policy can be integrated directly into the system and automatically enforced. If an officer is too close to their weekly limit (or otherwise deemed ineligible), they will not be able to apply.

4. The overtime shift is worked and details are logged in the system

PowerDetails gives officers the freedom to record their hours on-site as soon as their shift is complete. Any notes about the overtime shift can be made directly in the mobile-friendly PowerDetails app for improved accuracy and reporting.

5. Overtime pay is reflected on the officer's next paycheck or an invoice is sent to the employer to collect payment

Once hours/timesheets have been submitted, your agency will be equipped with everything it needs to compensate your officers quickly. If an invoice needs to be sent to an employer, then PowerDetails will automatically generate one that includes the appropriate rates and fees. For internal overtime shifts, PowerDetails ensures that officers are compensated for their overtime work on their next paycheck.



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Want a FREE No-Commitment Needs Assessment?

Learn more about updating your Off-Duty & Overtime policies with PowerDetails to determine the best course of action for your agency.

Sign up to receive a Free Assessment

Trusted by over 54,000 Public Safety Personnel



Who is PowerDetails?

PowerDetails is a software solution that has been dedicated to serving the law enforcement industry for more than 14 years. Our mission is to help public safety agencies maintain accountability in secondary employment and overtime distribution by developing solutions that are efficient, accurate, and fair.

From top to bottom, the PowerDetails platform is designed to support the entire agency and its customers:

- Command Staff can generate detailed reports to oversee all off-duty activity
- Coordinators can communicate efficiently with both customers and personnel
- Officers enjoy fair access to jobs and receive payments faster through electronic billing
- Customers can process invoices directly in the app for swift and easy payment